

PRIVACY POLICY

The aim of this page is to inform tradingoperator.com (“Website”) visitors regarding Algoine LLC (“Algoine”)’s policies with the collection, use, disclose and processing personal data of users.

1. Legal Grounds for Data Process

Right of privacy is one the key human rights in 21th century. In this context, as a Algoine we care about your rights. We only process your personal data which are strictly required for the

- Fulfillment of our legal responsibilities
- Fulfillment of our contractual responsibilities
- Establishment, exercise or protection of a right
- Legitimate rights of Algoine which does not prejudice your fundamental rights.

Algoine process your personal data under the principles: lawfulness, fairness and transparency; purpose limitation; data minimization; accuracy; storage limitation; integrity and confidentiality; accountability.

Our Purposes We process your personal data limited to the following purposes:

- Offering our products and/or services and executing the sales processes of our products,
- Usability of our products by our users,
- Execution of membership transactions,
- Updating, customizing and developing our products and services in line with your needs and demands,
- Improving the experience of our users,
- Solving problems in our products and services, detecting errors, problems and bugs, eliminating them and providing a better experience to our users,
- Execution of customer relations processes,
- Providing customer support services,
- Managing cookies in order to improve the experience of our visitors on our websites, to identify requests and problems, and to quickly conclude their searches. (For more detailed information, see our Cookie Policy)
- Updating your contact information in order to continue our commercial activities,
- Execution of contract processes,
- Sending commercial electronic messages,
- Carrying out the process of returning the payment to those who made the wrong payment,
- Carrying out activities for customer satisfaction,
- Planning social media communication processes,
- Execution of marketing activities by displaying advertisements through various channels, execution of advertisement/campaign/promotion processes,
- Informing you about our new products or services, changes in our existing products or services, and our campaigns and promotions,
- Providing necessary information to people who request information through our website,
- In case of any problem, the customer account can be followed up,
- Managing, executing and supervising our business activities, ensuring business continuity,
- Execution of finance and accounting works,
- Ensuring the security of our software and systems and conducting information security processes,

- Execution of management activities,
- Compliance with legal regulations and fulfillment of our legal obligations.

2. Personal Data We Process

In the context of this Privacy Policy, we only process your personal data listed below:

- Name, surname
- Your contact information, including email address, phone number and social media accounts;
- Your billing address and country
- Transaction security information, including username and password information and application programming interface (API) information;
- Customer transaction information, including historical transaction information, transaction details, instructions used to trade cryptocurrencies, such as the numerical indicator and similar values that make up the strategy, request and complaint information;
- Users' voice files that they sent to chat bot
- Chat history

3. How We Collect Your Personal Data

We collect your personal data through the following automatic and non-automatic channels:

- Email,
- Exchange platforms that we have agreements with,
- Our website,
- In-house,
- Other physical and electronic media.

4. Transfer of Your Personal Data

Based on the legal reasons some of your personal data, including the above-mentioned purposes;

To our domestic and foreign business partners and suppliers in terms of support, marketing, mailing, e-bulletin, targeting, website development, sales, product development activities,

to our shareholders in terms of carrying out management activities,

To the authorized public institutions and organizations in order to fulfill our legal obligations and to request information within the scope of requests and audits from judicial or administrative authorities and to take necessary legal actions in case of disputes that may arise,

It can be transferred to legally authorized real or private law legal entities in order to fulfill our legal obligations, to request information within the scope of requests and audits from judicial or administrative authorities and to take necessary legal actions in case of disputes that may arise.

5. Your Rights Regarding Your Personal Data

You have the following rights regarding your personal data:

- Learning whether your personal data is processed or not,
- If your personal data has been processed, requesting information about it,

- Learning the purpose of processing personal data and whether they are used in accordance with the purpose,
- Knowing the third parties to whom your personal data is transferred, in the country or abroad,
- Requesting correction of your personal data in case of incomplete or incorrect processing and requesting notification of the transaction made within this scope to the third parties to whom your personal data has been transferred,
- Requesting the deletion or destruction of your personal data in the event that the reasons requiring it to be processed disappear, although it has been processed in accordance with the Personal Data Protection Law No.
- Objecting to the emergence of a result against you by analyzing the processed data exclusively through automated systems,
- If you suffer damage due to unlawful processing of personal data, requesting the removal of this damage.

You can submit your requests regarding these rights via sending an email to support@algoine.com. Your application will be carried out free of charge. However, if the requested transaction requires an additional cost, the fees in the tariff determined by the Personal Data Protection Board will be requested from the applicant.